

# Pleasant Pointe Property Owners PPPOA of Virginia, Inc.

## POLICY RESOLUTION NO. 1: "PPPOA COMPLAINT PROCEDURES"

### Mailing Address:

By USPS Mail:

PPPOA, Inc. Secretary

P.O. Box 65,

Heathsville, VA 22473

By email: [pleasantpointeva@gmail.com](mailto:pleasantpointeva@gmail.com) (Attach the Complaint Form as a signed pdf document).

Pursuant to Section 55-530(E) of the Code of Virginia, 1950, as amended, the Board of Directors ("Board") of the Pleasant Pointe Property Owners PPPOA of Virginia, Inc. ("PPPOA") has established this complaint form for use by persons who wish to register written complaints with the PPPOA regarding the action, inaction or decision by the PPPOA or its Board inconsistent with applicable laws and regulations.

1. Legibly describe your complaint in the area provided below, as well as the requested action or resolution of the issues described in the complaint. Include references to the specific facts and circumstances at issue and the provisions of Virginia laws and regulations that support the complaint. If there is insufficient space, attach a separate sheet of paper to this complaint form. Also, attach any supporting documents, correspondence and other materials related to the complaint (not including copies of laws, regulations or the PPPOA's governing documents).

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2. Sign, date & print your name and address below and submit this completed form to the PPPOA at the address shown above.

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*Printed Name*

*Signature*

*Date*

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*Lot Number*

*Pleasant Pointe Street Address:*

*Permanent Address (if different from above):*

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Street address

City

State

Zip code

*Please complete the following, and check your Contact Preference:*

- Phone: \_\_\_\_\_
- E-mail: \_\_\_\_\_
- US Mail: \_\_\_\_\_
- Other: \_\_\_\_\_

If, after the Board’s consideration and review of the complaint, the Board issues a final decision adverse to the complaint, you have the right to file a notice of final adverse decision with the Common Interest Community Board (CICB) in accordance with the regulations promulgated by the CICB. The notice shall be filed within 30 days of the date of the final adverse decision, shall be in writing on forms provided by the Office of the Common Interest Community Ombudsman (Ombudsman), shall include copies of any supporting documents, correspondence and other materials related to the decision, and shall be accompanied by a \$25 filing fee. The Ombudsman may be contacted at:

Office of the Common Interest Community Ombudsman  
Department of Professional and Occupational Regulation  
9960 Mayland Drive, Suite 400  
Richmond, VA 23233  
(804) 367-2941

Email: [CICOmbudsman@dpor.virginia.gov](mailto:CICOmbudsman@dpor.virginia.gov)